# **VERIS Build Number 20080723**

VERIS Build Number 20080723 contains minimal changes in processing functionality, instead focusing on changes that allow you to view information more easily or that reflect changes in the law. This Build also includes a number of corrections to bugs previously reported. This document describes the changes and corrections that relate to the daily activity of the General Registrar.

This document includes several sections:

- **Change Requests**: includes enhancements, modifications to comply with previously stated requirements or modifications to comply with new requirements.
- **Design Changes**: includes changes to the baseline system, usually made in response to a need defined by both Virginia and Indiana. These changes are part of the core system that both states use.
- **Bug Fixes**: describes bug corrections.
- Untested Corrections: describes the issues that were not tested prior to this document's release.
- **Failed Corrections**: describes the few issues that failed during testing. Quest is evaluating the issues and will be providing a permanent solution in a hotfix in the near future.
- New Bugs: describes new bugs identified. During our testing of the new build, we also test functionality that did not change directly but that may have been touched by a change. In this testing, some new issues were uncovered. This section describes those new issues and suggests a workaround if there is one. Quest is looking at these now and will provide corrections in a hotfix in the near future.

8/26/2008 Page 1 of 18

# Change Requests:

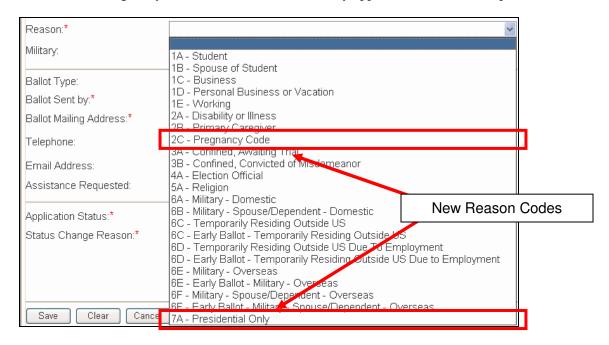
Change Requests are modifications to the system to address new or different functional requirements. This build contains the following change requests.

### 0201 - Absentee Legislative Changes

New provisions in the Code of Virginia (effective July 1, 2008) added absentee reason codes and expanded the availability of an in-locality ballot mailing address based on reason codes. Legislative changes also expanded the availability of email ballots to all citizens that reside or are stationed outside the continental US. Finally, Military, Overseas and Temporary voters may use the SBE 701 or the FPCA and rules that now apply to the FPCA only are extended to SBE 701 applications from these voters. The FPCA remains the only way to apply for on-going absentee ballots.

The following changes are now in VERIS.

- 1. The new SBE-701 absentee application is available through Create App. Clicking on Create App will generate an application and/or label on the new form SBE-701.
- 2. Reason Codes 2C Pregnancy Code and 7A Presidential Only appear in the Reason drop down.



- 3. Ballot Mailing Addresses within the locality are permitted for Reason Codes 2A, 3A and 3B.
- 4. The Ballot Sent by methods of Email and Fax are available when the Absentee Application Type is SBE 701 and the Absentee Reason Code is 6C, 6D, 6E or 6F.
- 5. Selecting reason code 7A Presidential Only will automatically set the Ballot Type to Presidential Only.

08/26/2008 Page 2 of 18



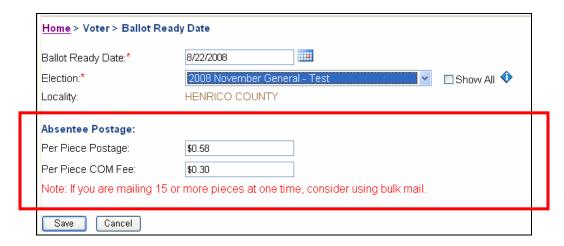
#### 0202 – Absentee Workgroup Changes

SBE created an Absentee Workgroup (ABWG) to review the functionality that now exists in VERIS and propose changes to streamline the workflow in advance of the November General Election. The ABWG has reviewed and considered a large number or requests and has prioritized the items the group deems valid requests. Items listed were all prioritized by the ABWG as high priorities, necessary before November 2008.

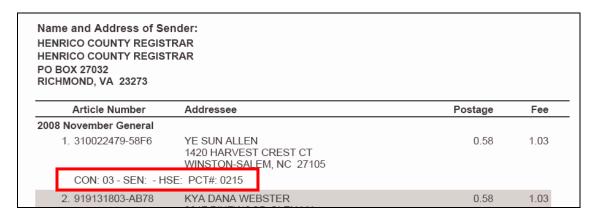
The following changes are now in VERIS:

- 1. The default Voter ID type on the Absentee Search page is SSN4 rather than SSN.
- 2. "Other" is an available Application Received by method for all application types. This method may be used to indicate that someone other than the applicant delivered the absentee application. Once "Other" is selected, however, the Ballot Sent By method does not include In Person as a valid choice in the drop down. There is a bug that is allowing In Person as a valid selection once an Absentee Reason Code is selected. See section on New Bugs.
- 3. For on-going absentee applications with ballots, the Ballot Status Reason will change automatically to Issued when the Ballot Ready Date is set and the Ballot Status on those on-going absentee applications is set to Issued.
- 4. You will now enter your Absentee Ballot Postage and Per Piece fees for the Certificate of Mailing directly into VERIS on the Ballot Ready Date page. The ABWG also asked for the notice in red to remind you of the availability of reduced postage rates:

08/26/2008 Page 3 of 18



5. On the Certificate of Mailing (COM), the applicable districts and precinct for the voter are included below the system-generated Article Number. In addition, the sort order has changed so that the COM sorts first by applicable district(s) and then by precinct rather than by precinct and then applicable district(s).



6. On the Absentee Ballot Label report, each outgoing Absentee Label displays in the upper right corner of the label (similar to positioning on the incoming label): Applicable districts, precinct, ballot type (Full, Federal-Only, Presidential-Only) and, when applicable, primary type (D or R).

2008 November General Domestic Mailing Labels Start Here  **********************************		**************************************	Election Name BallotPrimary Type CON-SEN-HSE Precinct Town Precinct ID Requirement Reissued NA = Needs Assistance Military/International Mail
HENRICO COUNTY, VIRGINIA  115051163-4FBE GUESS A WHY 3212 HARVEST CREST RICHMOND, VA 23223	2008 November General FULL BALLOT 03 PCT#: 0509 NO TOWN PRECINCT ID NOT REQUIRED	115051163-4FBE GUESS A WHY 3212 HARVEST CREST WINSTON-SALEM, VA 27105	FULL BALLOT 03 PCT#: 0509 NO TOWN PRECINCT

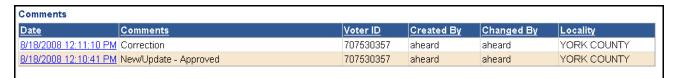
The Absentee Ballot Labels and COM sort still match each other.

08/26/2008 Page 4 of 18

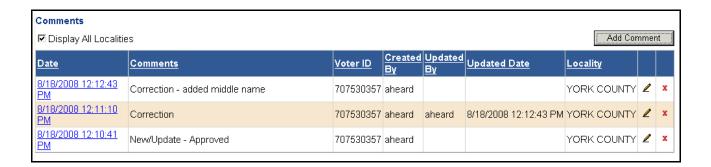
7. VERIS will no longer generate a second ballot line or label for on-going applications entered for the first time for the election selected when using the Batch Generate functionality.

# <u>0203 – Voter Transaction Comment History</u>

To assist with researching a voter status, two modifications have been made. The first creates a new comment history record when a voter registration is approved, denied, made incomplete or corrected.

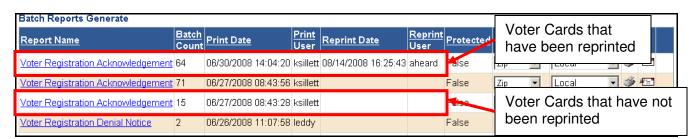


Additionally, a comment history audit trail has been added. When a comment history record is modified, the original record is retained and the modification is added as a second record.



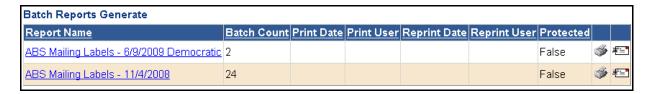
### 0204 - Batch Report Hopper and Batch Report

Two new columns, Reprint Date and Reprint User, appear in the Batch Reports Hopper. The first time a report is printed, the Print Date and Print User fields contain the date, time and user who printed the report. On any subsequent print, the Reprint Date and Reprint User fields are updated to indicate the date, time and user who reprinted the report.

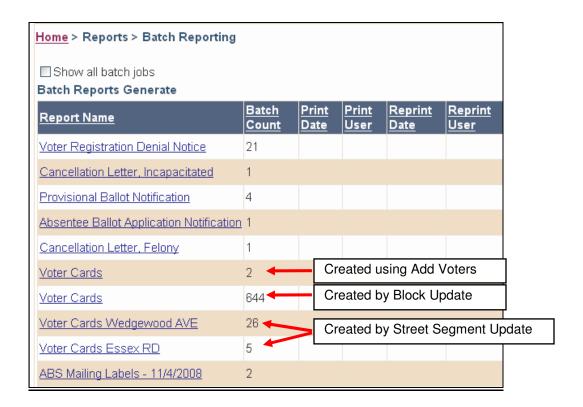


To more easily determine which batches require printing, changes have been made to the Absentee Label and Voter Card reports. When Absentee Labels are created via entered applications or the Generate Ongoing Ballots process, the election date and primary type (if the associated election is a primary) appear as part of the Report Name.

08/26/2008 Page 5 of 18

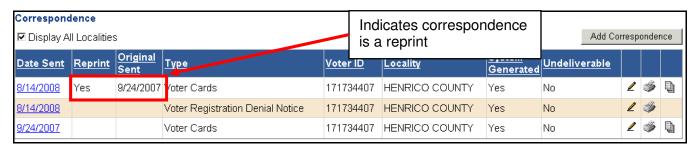


All new voter card batches now are called "Voter Cards" rather than "Voter Registration Acknowledgement." Voter cards created via the Street File Update functionality list the full street name (including pre- and post-directions, street name and street type but not street numbers) as part of the Report Name.

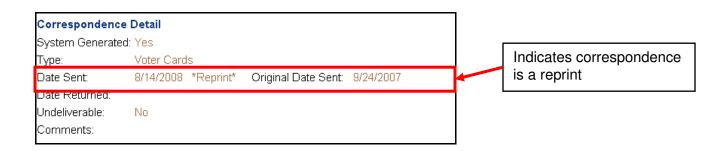


#### 0205 – Correspondence History

This change request modifies how Correspondence is tracked in VERIS. Each time correspondence is printed or reprinted, a new Correspondence History record is created. The Reprint flag and Original Sent Date indicate that the correspondence is a reprint and display on the Correspondence History grid and in the Correspondence Detail.



08/26/2008 Page 6 of 18

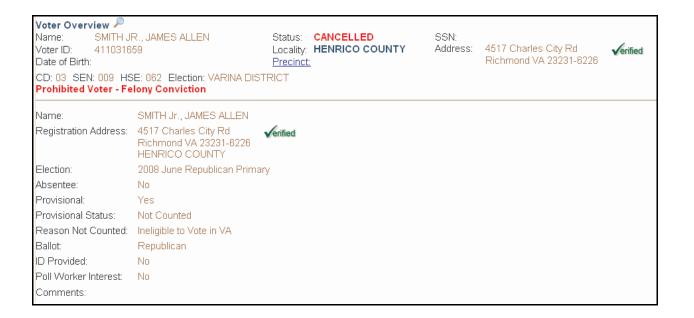


### VS0207 - Remove Date of Birth from Poll Books

A new provision in the Code of Virginia, effective 07/01/2008, states public voter registration documents shall include only Year of Birth (YOB), rather than Date of Birth (DOB). All versions of the poll books, print and electronic, have been updated to comply with the Code.

#### VS0208 - Provisional Ballot for Cancelled Voters

This change request removes the restriction that prevented a user from entering a provisional ballot for a cancelled voter. The provisional ballot is added to the cancelled voter in the same way as an active or inactive voter.



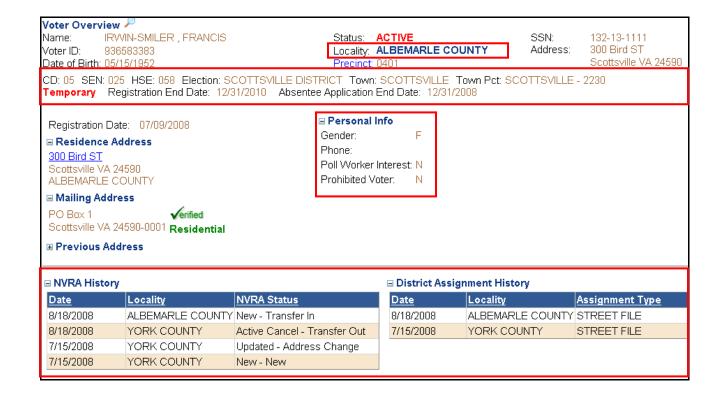
### VS0209 - Revised Voter Overview

The Voter Overview page has been revised to include time saving, space saving and usability features.

- 1. The Locality of the voter now appears in a bold blue font, making the locality more prominent.
- 2. The voter's assigned districts now appear in the Voter Overview banner. As a result of this change, the voter's districts will display on any screen with the banner, such as Absentee History.

08/26/2008 Page 7 of 18

- 3. Similarly, the Absentee Application Ongoing Expiration Date for a current FPCA appears in the Voter Overview banner next to the Military, Overseas or Temporary flag. If the voter is a Temporary voter, the Registration End Date appears next to the Temporary flag.
- 4. Due to the district change, the Personal Info section was moved up next to the voter's address information.
- 5. The NVRA History grid displays the NVRA Status created when an action is performed on a voter. New voters, updates and transfer information appear in this grid.
- 6. The District Assignment grid lists how the district assignments for the voter were modified with the date and locality performing the modification. Changes due to autoprecincting with the Street File display as "Street File." Conversion assignments are listed as "GIS." Other assignment types include "Street Update" and "Manual."



08/26/2008 Page 8 of 18

# **Design Changes**

These changes are modifications to the baseline system functionality. We track them through Design Change Notifications (or DCNs).

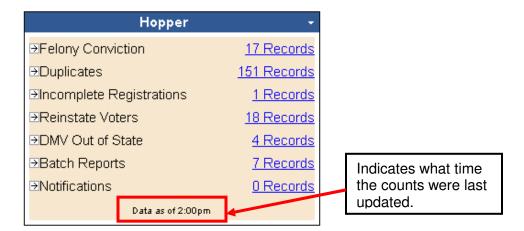
### 0021 - Poll Copy

The Poll Copy functionality has been modified to copy active poll-related information for localities and precincts involved in the To Election, instead of all localities and all precincts (depending on the user's security level). Similarly CAPS are copied only if a locality is involved in the To Election. This change will limit extraneous information in VERIS and on reports.

# 0024 - Hopper Counts

In response to performance issues with the VERIS Portal and hoppers, the hopper counts that display on the VERIS Portal are no longer real-time counts – they are static numbers.

Each half hour a process runs that calculates the number of items in each hopper (the Notification and Queued Reports hoppers are excluded from this process). The calculated count is then displayed in the Hopper section of the VERIS Portal with the time the counts were last updated. If one or more records are processed in a hopper, the count displayed will not change until the hopper count process runs at the next half hour.



To view the updated counts, click the Home link. The VERIS Portal will refresh and display the updated counts.

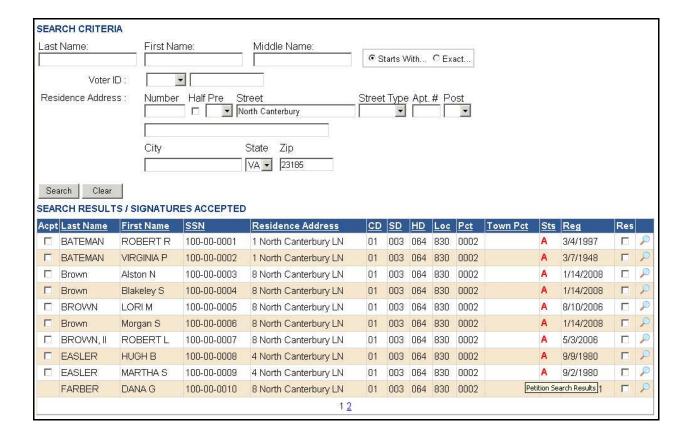
#### 0025 - Petition Address Search

In Petitions, voters were not being returned when using the address search functionality if a directional existed in the street name (e.g., North Canterbury). The address search functionality used the USPS database software to parse the address into separate fields. A side effect of this parsing was the standardization of the entered address, which did not match the voters' addresses.

To correct this search issue, the Petition Address Search now displays multiple address fields, making the search identical to the Street File and the Voter Advanced Search functionality. This change allows the correct voters to be returned when a directional is included in the street name.

08/26/2008 Page 9 of 18

#### VERIS Build Number 20080723



08/26/2008 Page 10 of 18

# **Bug Fixes**

This build contains a number of corrections that address bugs found. The items listed below are passed all testing and affect your work directly.

### **Absentee**

### **Absentee Label Reissue capitalization**

Issue: The navigation item "AB Label ReIssue" should be "AB Label Reissue".

Solution: The capitalization error has been corrected.

## **Absentee Search Type defaults incorrectly**

<u>Issue</u>: When the Clear button is selected, the Search Type option is "Exact" instead of "Starts with".

Solution: The Search Type now defaults to "Starts with" when the Clear button is selected.

#### Reason codes missing for National/State Emergency application type

<u>Issue</u>: When the National/State emergency application type is selected, no reason codes are display in the drop down.

Solution: Appropriate reason codes now display in the Reason Code drop down.

## **Hopper**

### Extra status history records created through DMV Hopper on transfer

<u>Issue</u>: The DMV Hopper created extra status history records when transferring a voter between localities.

Solution: Extra status history records no longer appear.

#### Poll

### Error message when assigning a Poll worker to a CAP

<u>Issue</u>: When assigning a Poll worker to a CAP, an error message is returned.

Solution: Error message no longer appears.

### **Keyboard navigation on Poll > Position Maintain out of order**

<u>Issue</u>: Cursor moves to the website address bar after toggling the Training Required field with the spacebar.

Solution: Cursor correctly moves to the next field.

08/26/2008 Page 11 of 18

#### **Poll Worker Detail Report**

<u>Issue</u>: The Poll Worker detail report is missing the voter's SSN and the confidential information disclaimer as well as displaying incorrect information for Taken Oath, Activated, and Assignment Active fields.

<u>Solution</u>: The correct information now appears on the Poll Worker Detail Report. The SSN is still missing (See section on New Bugs).

### **Poll Location**

#### Error message type when modifying a poll location

<u>Issue</u>: When modifying a proposed poll location change that does not have DOJ approval, a typo appears in the warning message: "Upon entering a proposed new precinct change of which we do not have DOJ approval All assignment buttons have been disabled since this Poll location is not flagged as Bailout our DOJ approval."

<u>Solution</u>: The typo has been corrected and the message now reads: "Upon entering a proposed new precinct change of which we do not have DOJ approval All assignment buttons have been disabled since this Poll location is not flagged as Bailout or DOJ approval."

#### Unneeded poll location information copied

Issue: Poll Copy copies poll location information for precincts not involved in the election.

Solution: Only poll location information for precincts involved in an elected are copied.

### **Street File**

### Corrected voters appearing on the Street File Exception Report

<u>Issue</u>: VERIS is adding a leading space before the street name, causing the voter to appear on the Street File Exceptions report.

<u>Solution</u>: VERIS no longer adds a leading space before the street name. To correct voters that should not appear on the Exception Report but are, take the voter into Correction, process and update the voter. Once the overnight jobs run, the Exception should clear.

### **Street File Listing By Precinct Report**

<u>Issue</u>: No data is returned when a town precinct is selected.

<u>Solution</u>: Because the report was not developed for use with town precincts, town precincts no longer appear in the dropdown.

### **Unselecting town split in Street File**

<u>Issue</u>: User is able to select a non-town split when a town precinct is assigned.

08/26/2008 Page 12 of 18

Solution: VERIS now requires that when a non-town split is selected that the town precinct must be removed.

### Voter

#### **DAT-5009** Error displays when viewing Voter History

<u>Issue</u>: An error message displays when attempting to view a voter's Voting History from Absentee History.

Solution: Users are now able to access Voting History from Absentee History.

### **Election Name Not Appearing In Drop Down**

<u>Issue</u>: Town elections are not displaying in the Election drop down when adding a provisional ballot record.

Solution: Town elections are now appearing in the drop down.

### Felon match not appear in Voter Registration

Issue: Felon matches not appear on when adding a voter unless the match percentage is 100%.

<u>Solution</u>: Felon matches now appear when adding a voter when the match percentage is less than 100%.

#### ID Provided value missing on Vote History Detail

<u>Issue</u>: ID Provided flag does not display Yes on Vote History Detail page when selected while adding manual vote history.

Solution: ID Provided flag displays Yes on the Vote History Detail page when selected.

#### Inaccurate statistics when adding a cancelled voter

Issue: VERIS incorrectly assigns a Reinstate NVRA statistic instead of a New statistic.

Solution: VERIS correctly assigns a New NVRA statistic when adding a cancelled voter.

#### Name History returns a First Tuesday error message

Issue: Attempting to view the Name History of a voter returns a First Tuesday error.

Solution: Users can now view all Name History rows.

#### Override does not appear in Registration Detail Override section

<u>Issue</u>: The SSN Override flag does not appear on the voter's Registration Detail.

Solution: The SSN Override now appears on the voter's Registration Detail.

08/26/2008 Page 13 of 18

# Registration date changing when accessing an incomplete registration record

<u>Issue</u>: The entered registration date on an incomplete registration is changed to today's date.

Solution: The registration date is not modified and remains the original entered value.

# Voter address letter casing

<u>Issue</u>: Users are unable to modify the incorrect casing of an entered addresses.

Solution: All addresses display in proper case (first letter capitalized).

08/26/2008 Page 14 of 18

# **Untested Corrections**

Quest delivered a handful of corrections that were not retested prior to this document's release. SBE expects to complete testing on these issues shortly.

### Attempts to upload Election results in Production results in First Tuesday errors

<u>Issue</u>: Users attempting to upload election results in Production receive First Tuesday errors.

#### **Copy Candidate To Election Dropdown Issues**

<u>Issue</u>: When copying a candidate from one election to another, the To Election drop down displays all active elections instead of active future elections. The Status drop down defaults to "In Progress" when the To Election drop down is modified.

#### **Election Results By Office screen**

<u>Issue</u>: The Election Results by Office screen displays all precincts in the locality instead of precincts assigned to the office's district.

# **Expired Party Code causing First Tuesday Error**

<u>Issue</u>: Users receive a First Tuesday error when adding a candidate when a Party value is expired.

08/26/2008 Page 15 of 18

# **Failed Corrections**

Quest delivered corrections that failed on retest. They are in the process of evaluating the issues; we hope that permanent corrections to these issues will be coming in the very near future in a hotfix.

# Hopper Summary Report indicates existing felons and deaths

<u>Issue</u>: The Hopper Summary Report indicates there are more records in the felon and death hoppers than exists.

08/26/2008 Page 16 of 18

# **New Bugs**

During our testing, we found a few additional bugs related to the corrections, change requests and design changes included in the build. We have prioritized them with Quest and expect to see them in a hot fix in the near future.

### **Absentee**

### Ballot Sent By method In Person is available when Application Received By is Other

Issue: Ballot Sent by Method of In Person is available when Application Received by Method is Other for some application types.

Workaround: None.

#### Absentee Reports displaying "NoCD" for new reason codes

Issue: When the 2C Pregnancy and 7A Presidential Only reason codes are used, the following reports display "NoCD" instead of the appropriate code: Approved Absentee Applications List, Daily Absentee Applications List, Daily Absentee Ballots List, Deleted Absentee Ballots, Final Absentee Report, Issued Absentee Ballots

**Workaround: None** 

## **Hoppers**

#### Felon & Reinstate hopper counts not matching data

The hopper counts for the felony & reinstate hoppers do not match the data in the hopper.

Workaround: None.

### Hopper not removed when count is 0

After processing all records in a hopper, the incomplete hopper is not hidden when the count is 0.

Workaround: None.

### Hopper update time

The Hopper update time did not change from am to pm at 12 noon. The time changes to pm at 1 pm.

Workaround: None.

#### Poll

#### **Pollworker Detail Report**

The Pollworker Detail Report is not displaying the poll worker's SSN.

08/26/2008 Page 17 of 18

Workaround: None.

# **Street File**

# Street File select precinct grid

When there is no town precinct, the District table on the Select Precinct screen is missing the word "None."

Workaround: None.

# **Voter Registration**

# **Empty rows in NRVA History**

Empty rows appear in the NRVA History grid when adding an incomplete voter or denying a voter.

Workaround: None.

### No NVRA transaction for Transfer Hopper cancellations

An NVRA transaction is not recorded when a voter is cancelled through the Transfer Hopper.

Workaround: None.

08/26/2008 Page 18 of 18